

JULY 7, 2026

APN SETUP GUIDELINES AND CONFIGURATION PROCEDURE FOR NEW SIM CARD INSTALLATION

GRADE 12 LEARNER PACKARD BELL DEVICE

MPUMALANGA DEPARTMENT OF EDUCATION

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UBUHLEBUZILE GRADE 12 PROGRAMMES

PROJECT 2992

1. Purpose

This document provides the standard guidelines and step-by-step configuration procedure for setting up the Access Point Name (APN) on Packard Bell devices following the installation of a new SIM card. It also outlines the process for removing the no longer in use MDoE APN profile (MDUEDU.APN) to ensure that only the APN where applicable corresponding to the newly inserted SIM card remains active on the device.

2. Scope

This procedure applies to all Packard Bell devices used within the school logistics and security network requiring a new SIM card installation and corresponding APN reconfiguration.

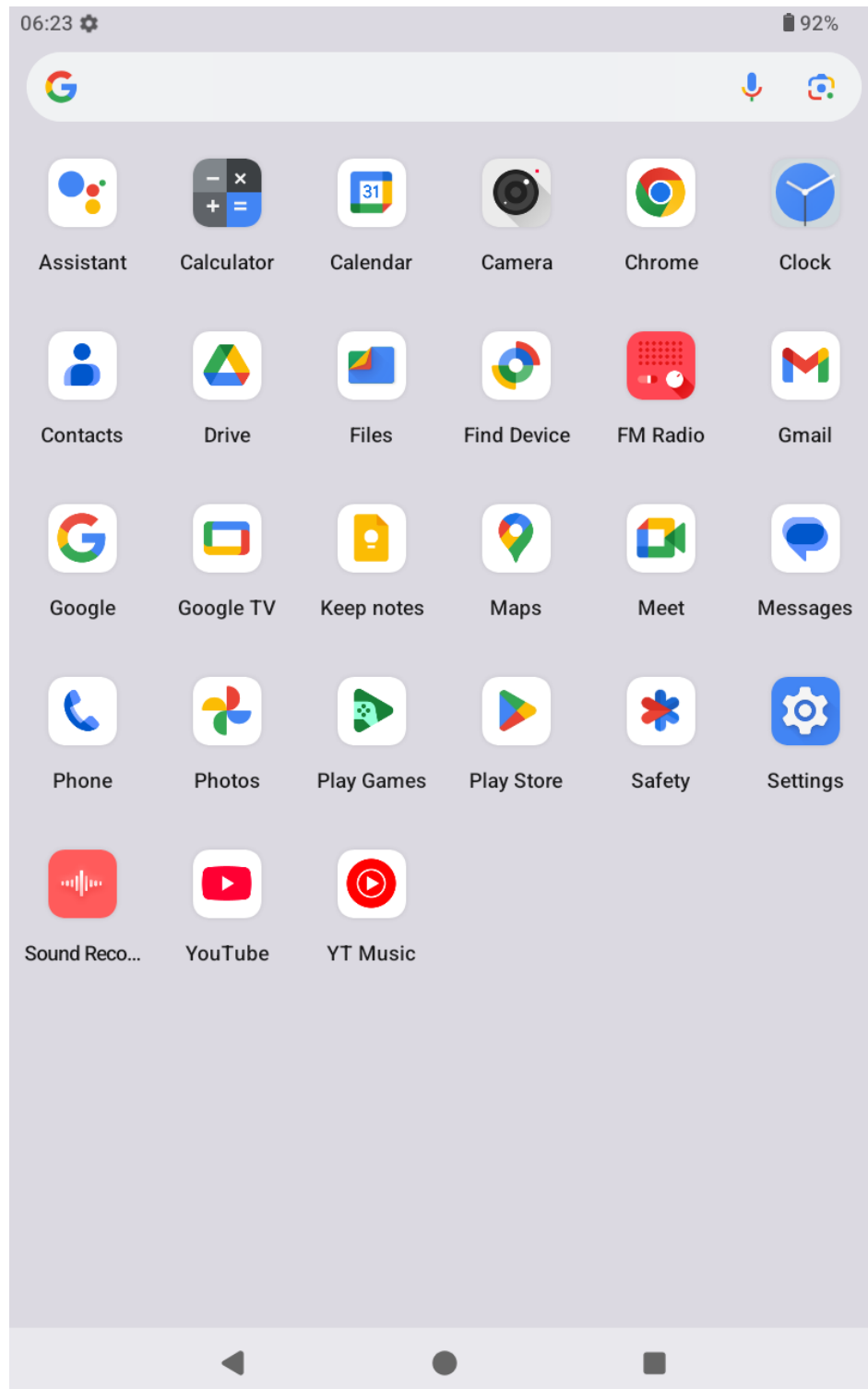
3. Configuration Procedure

1. From the applications tray, touch Settings to open the settings application.
2. Touch Networks & internet > Internet > Settings Icon (next to the network provider).
3. Scroll down and select Access Point Names.
4. From the list of available APNs, select the APN corresponding to the inserted SIM card.
5. Locate the MDoE APN (MDUEDU.APN), then select the option to delete it.
6. Confirm that the MDoE APN (MDUEDU.APN) has been deleted and that only one APN remains, corresponding to the inserted SIM card.

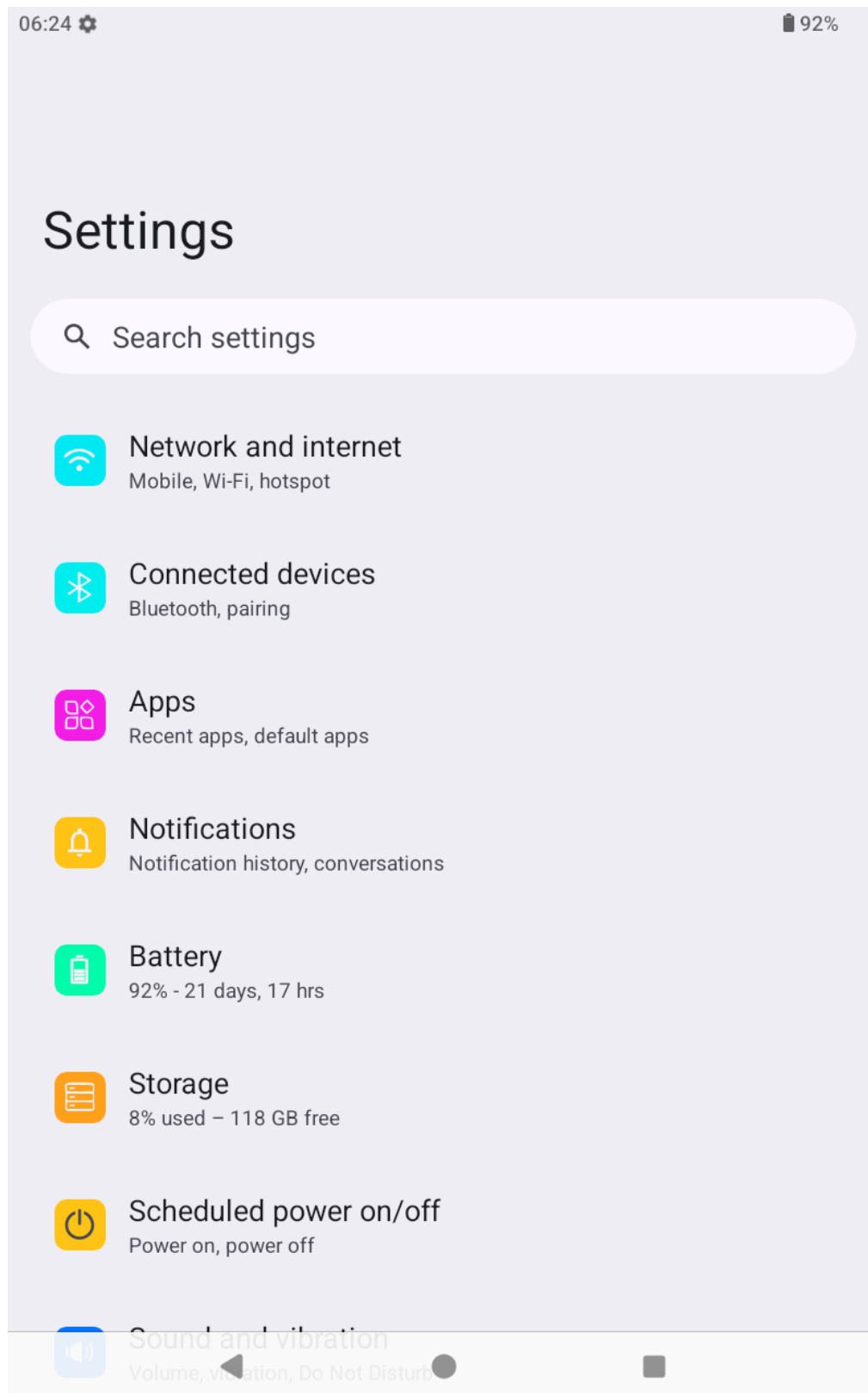
4. Visual Setup Guidance

Follow the numbered steps below alongside the corresponding screenshots to complete the APN configuration.

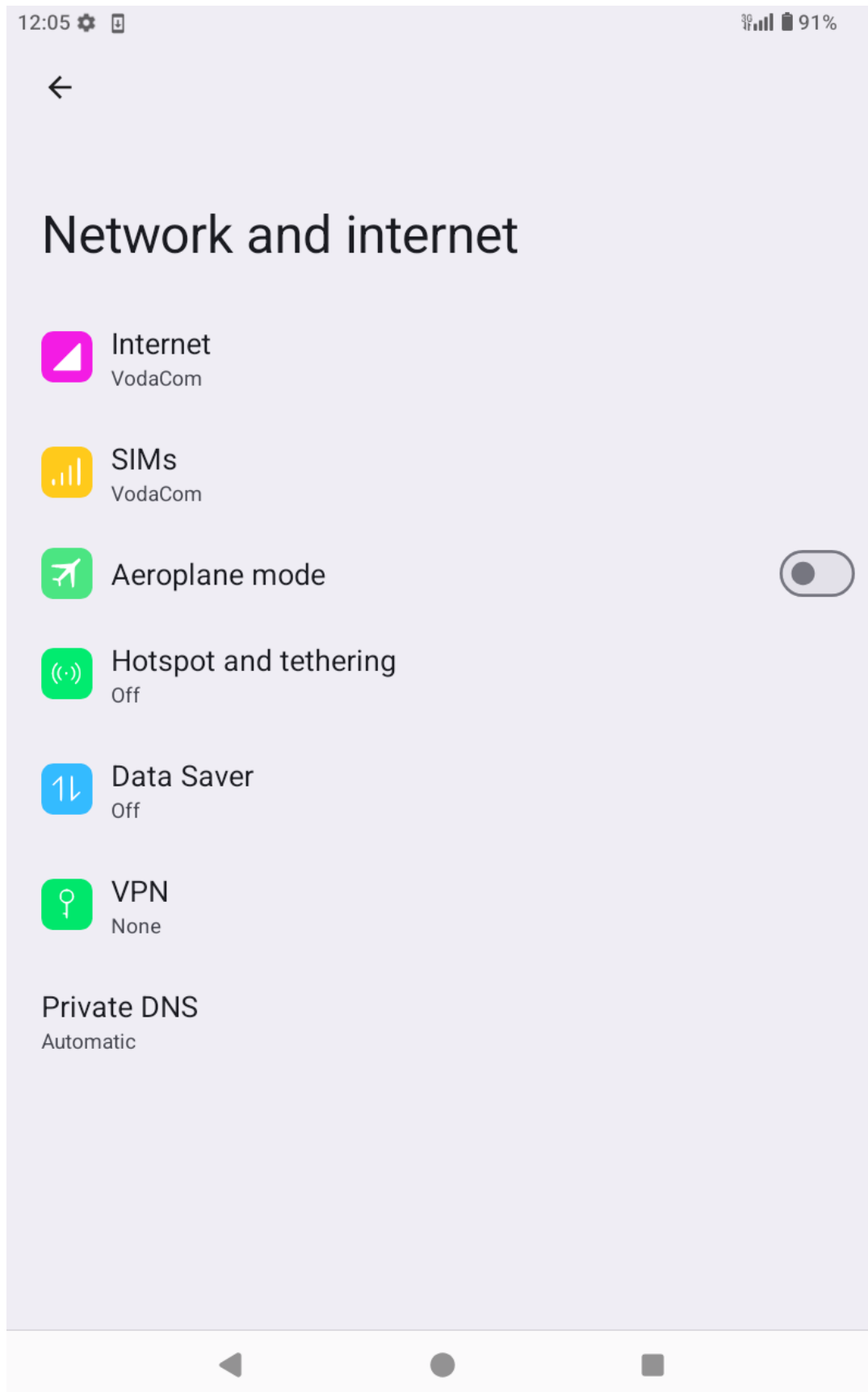
4.1. Select the Settings icon.



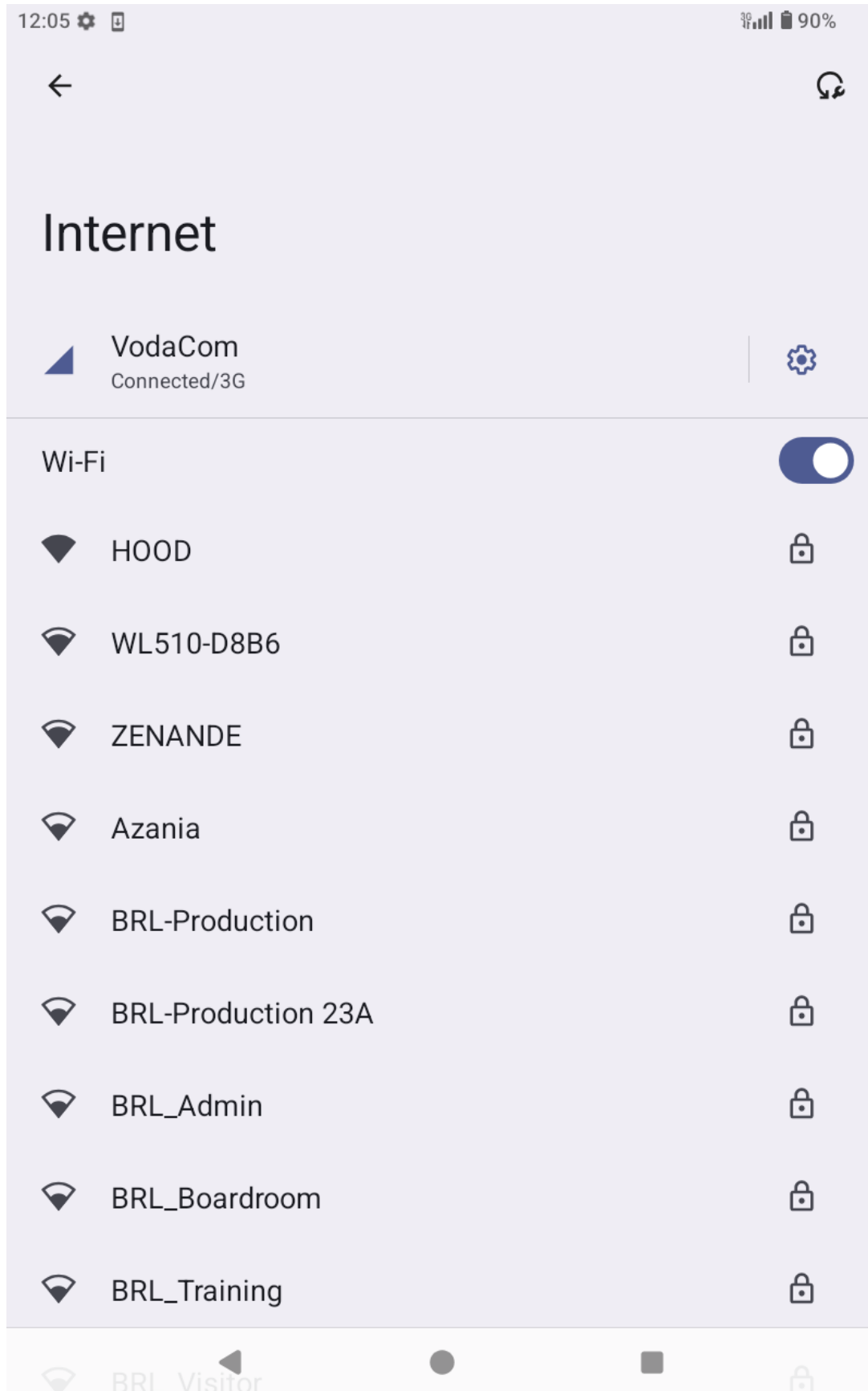
4.2. Select Network and Internet.



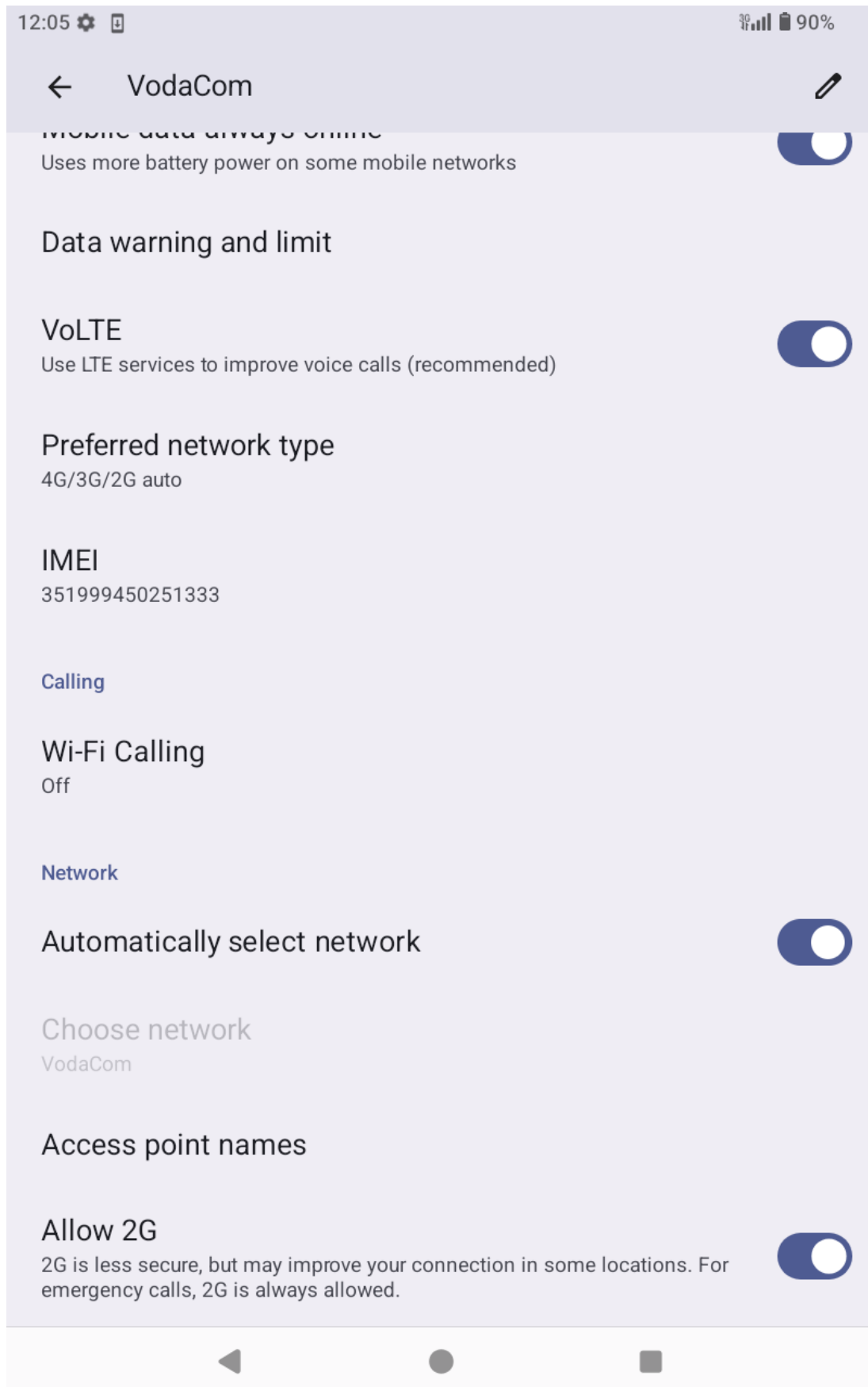
4.3. Select Internet.



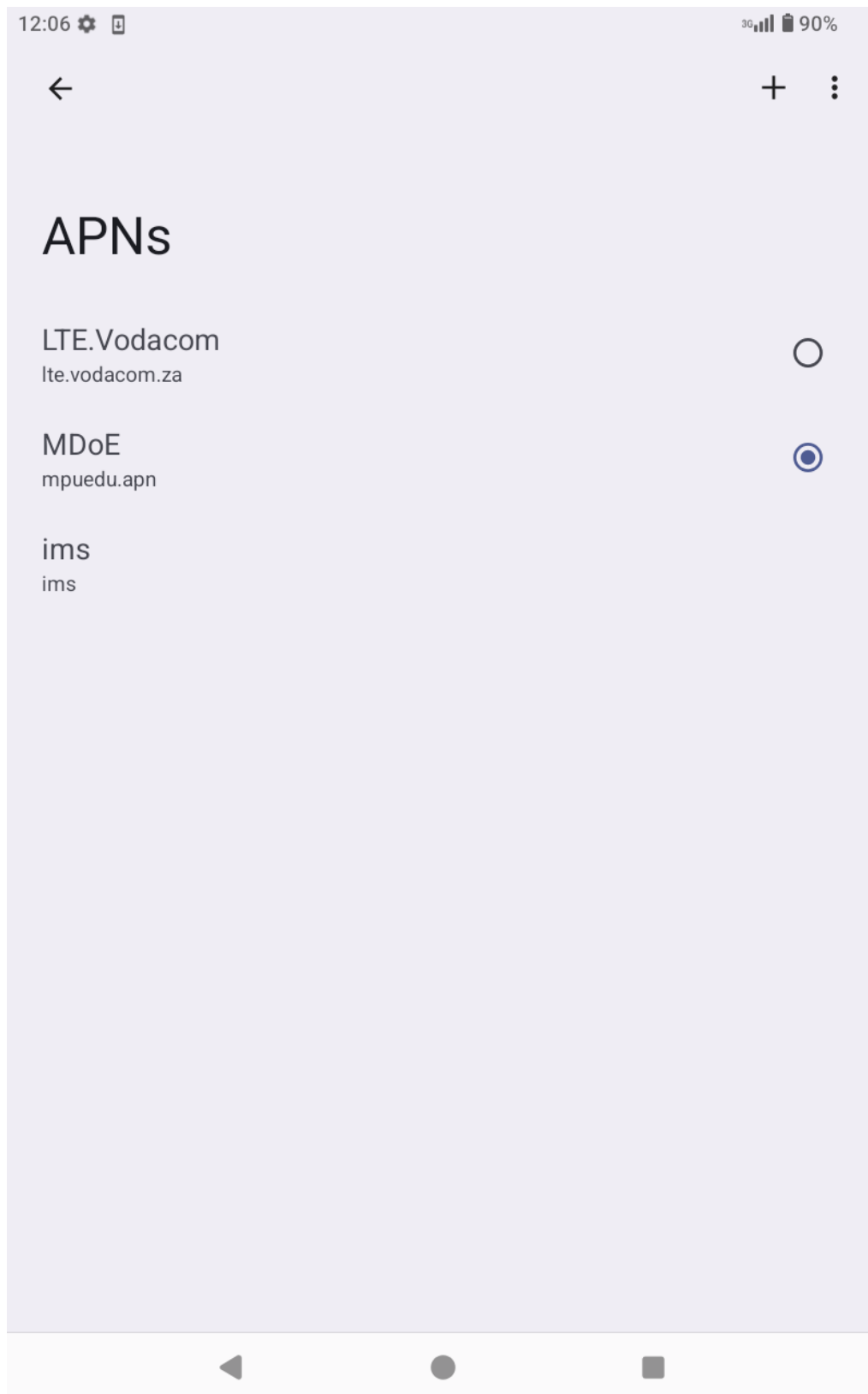
4.4. Select the Settings icon.



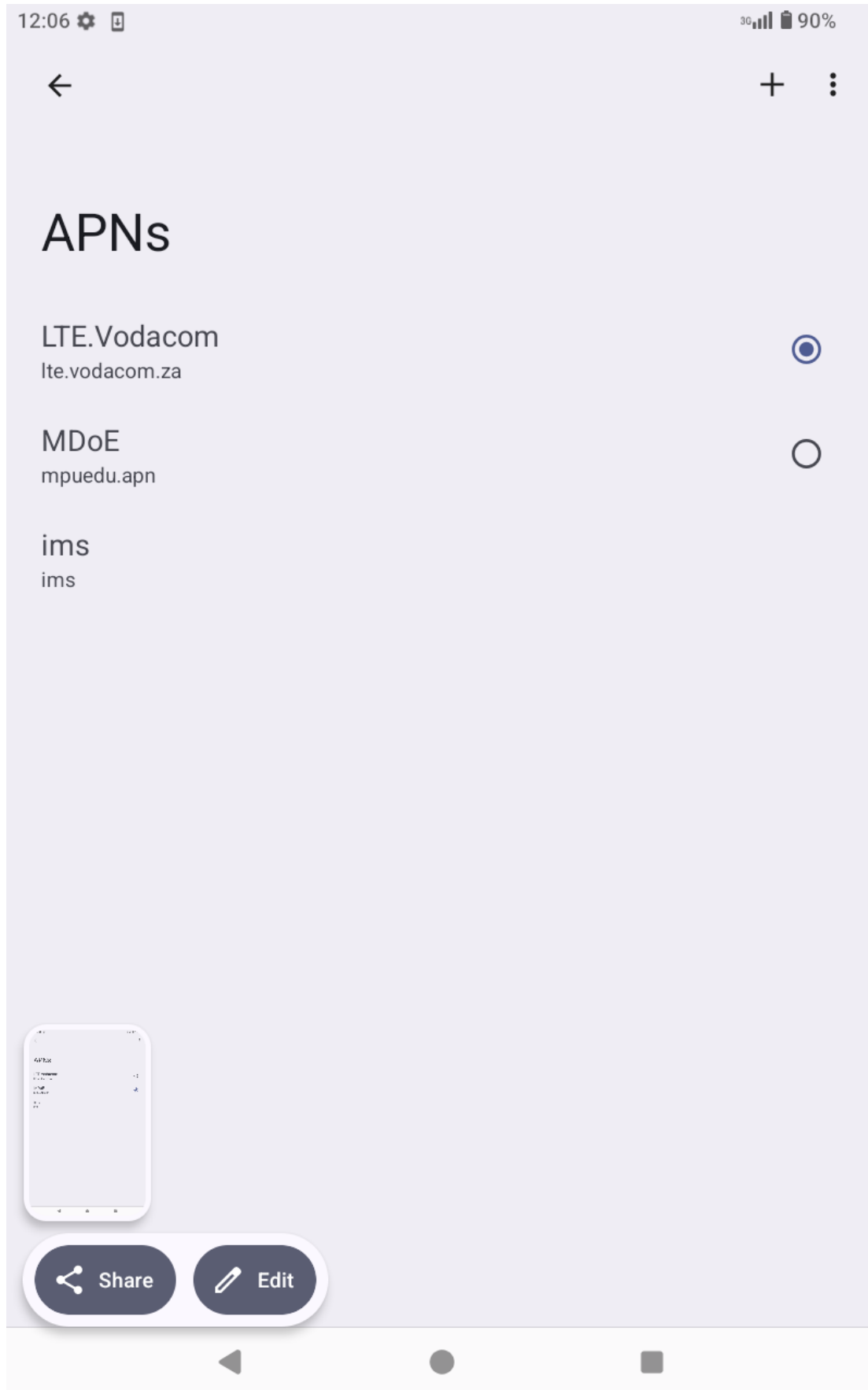
4.5. Scroll down and select Access Point Names.



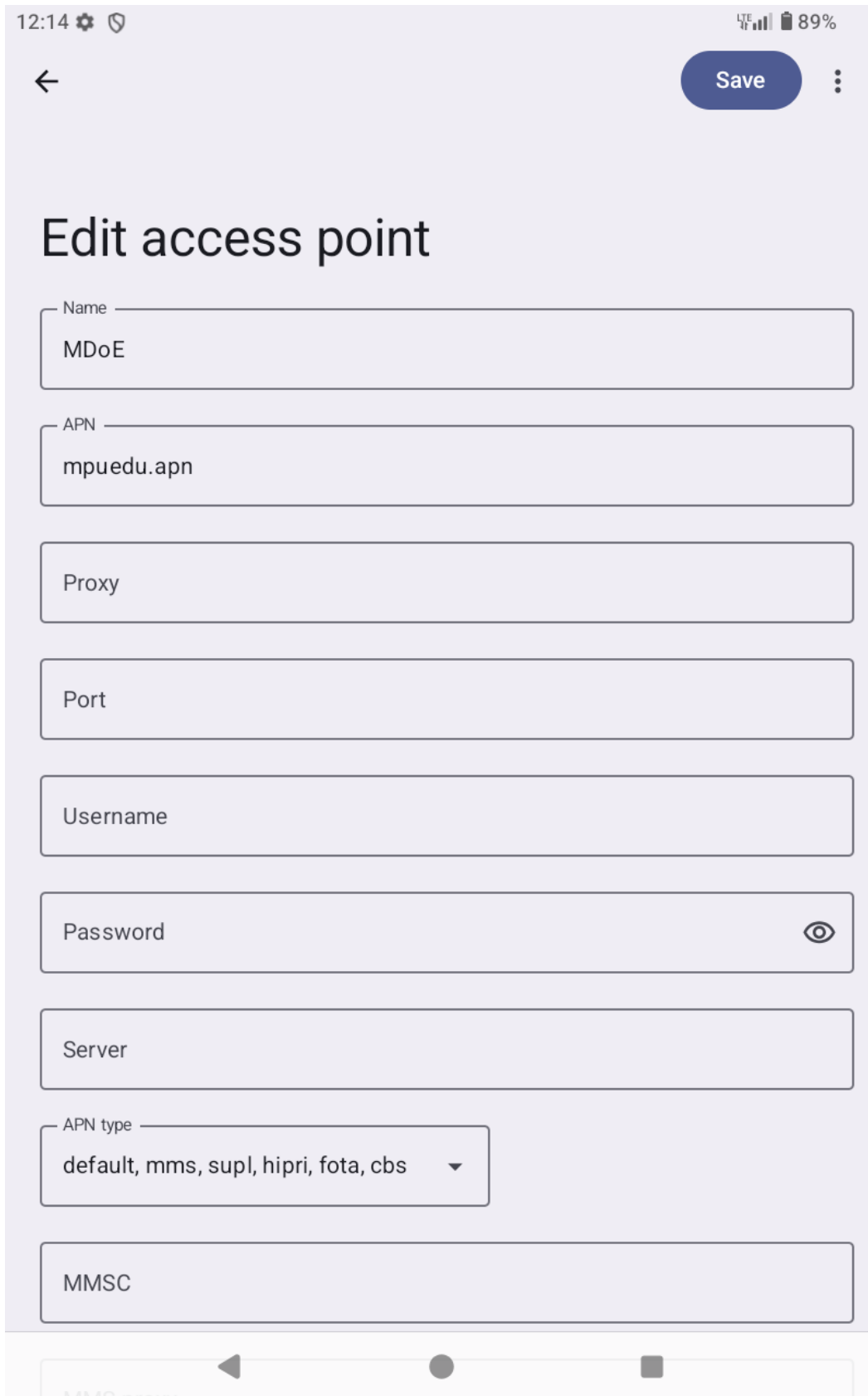
4.6. Select the corresponding network on the APN list (LTE.Vodacom in this instance).



4.7. The blue dot should be on the selected network provider. Click MDoE APN to delete the mpuedu.apn, which will open Edit access point.



4.8. Once in the Edit access point screen, select the three dots in the top-right corner.



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← Save ⋮

Edit access point

Name
MDoE

APN
mpuedu.apn

Proxy

Port

Username

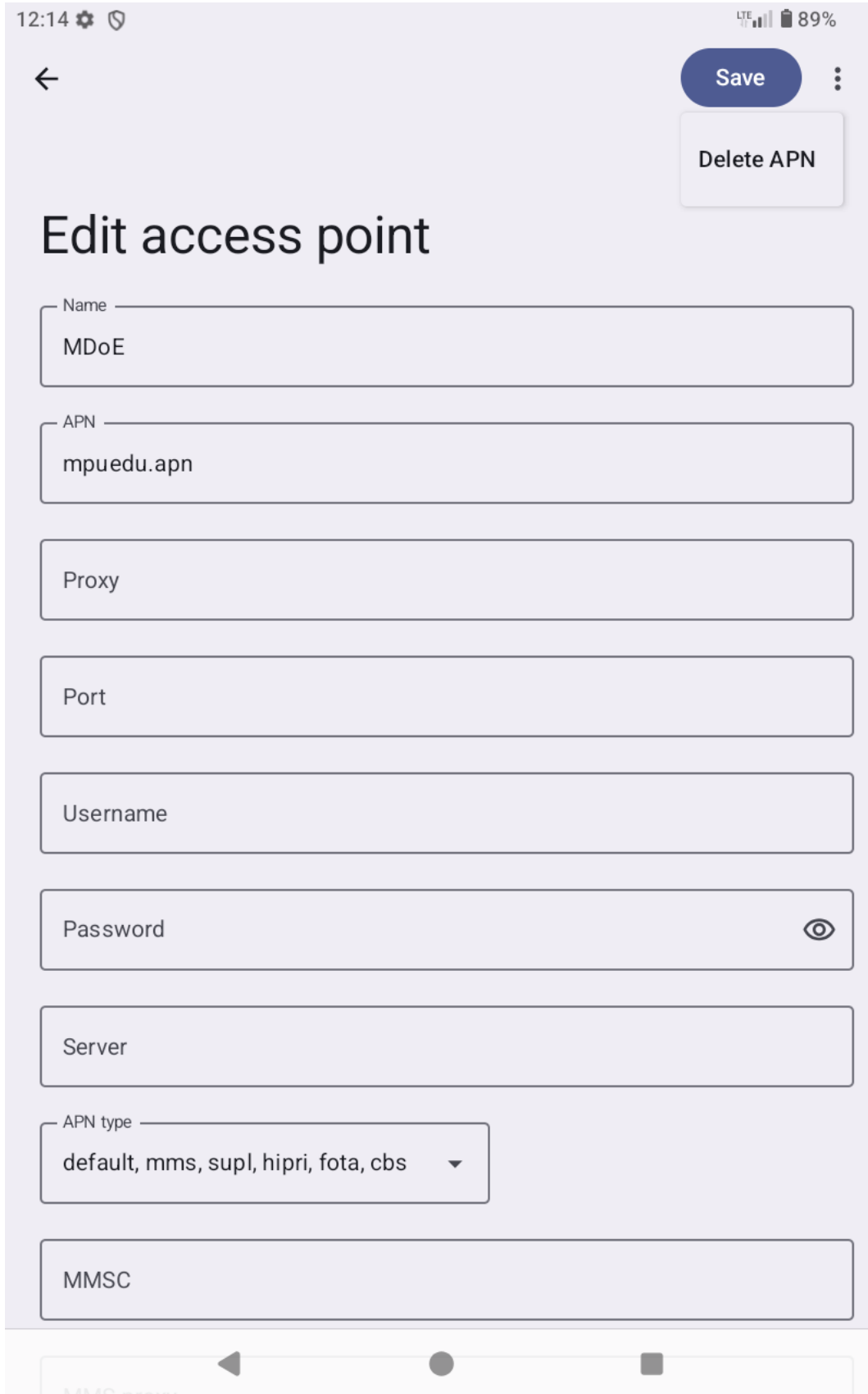
Password 

Server

APN type
default, mms, supl, hipri, fota, cbs ▼

MMSC

4.9. Click Delete APN.



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← Save ⋮

Delete APN

Edit access point

Name
MDoE

APN
mpuedu.apn

Proxy

Port

Username

Password 

Server

APN type
default, mms, supl, hipri, fota, cbs ▼

MMSC

- 4.10. Go back to the APN page to confirm that the mpuedu.apn has been deleted.

